

Report to Council of the Lowestoft Place Board held on the 17th July (Virtual)

Peter Aldous gave a report on the government's forthcoming coming financial for Lowestoft. 43 million pounds to plug the shortfall in funding this will now allow the tidal barriers to go ahead the barriers will be in 3 parts ,part one the barrier around the east of the bridge part 2 the construction of tidal set of gates on the seaward of the bridge and the third part around the Asda site. Also the flood defence's around the Kirkley stream will commence shortly.

He also announced that subject to Suffolk County Councils cabinet meeting that is to be held on the 25th of August to approve the contractors who are going to build and construct the 3rd Crossing and work should start in early 2021. This mean that will be 2 major contracts going on in Lowestoft at the same time worth around 160/170 million pounds. It is hope that there will be some opportunities foe some local people to work on both projects and it will a big challenge.

Please fid a copy of information that Phil Aves gave to meeting and to point out that the Mome but not alone is coming to an end on the 31st of July.

Lowestoft Rising Sponsor Group – July 2020

Home But Not Alone – Lowestoft and Northern Parishes Community Partnership area

Covid-19 Community Response

In Lowestoft, the HBNA response was led by the Communities Officer, Rachel Tucker, working alongside the Lowestoft Rising Change Manager, Phil Aves, and the Communities Support Officer Louise Thomas, plus other East Suffolk Communities Team Officers and several other ESC staff.

Between 25th March and 12th July 2020, there were **1,267 referrals** to Home But Not Alone from the Lowestoft and Northern Parishes Community Partnership area. This represents 70% of the total referrals in East Suffolk **(1,792)**.

The map below shows the home location of the people using the service in the first calendar month by ESC ward. The majority (138) of the referrals during this period were from the Harbour and Normanston ward, followed by Gunton and St Margarets (84) and Oulton Broad (80):

Town Centre Master Plan.

Information have been send to members after the East Suffolk Council meeting on the 22nd of July.

If you missed the links here thy are again.

Lowestoft Rising Sponsor Group – July 2020

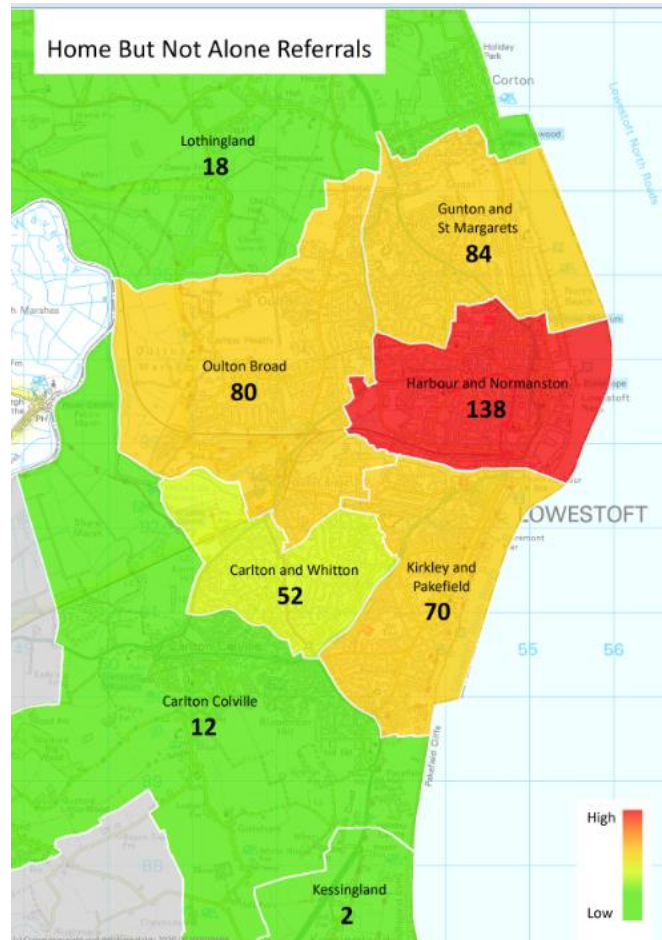
Home But Not Alone – Lowestoft and Northern Parishes Community Partnership area

Covid-19 Community Response

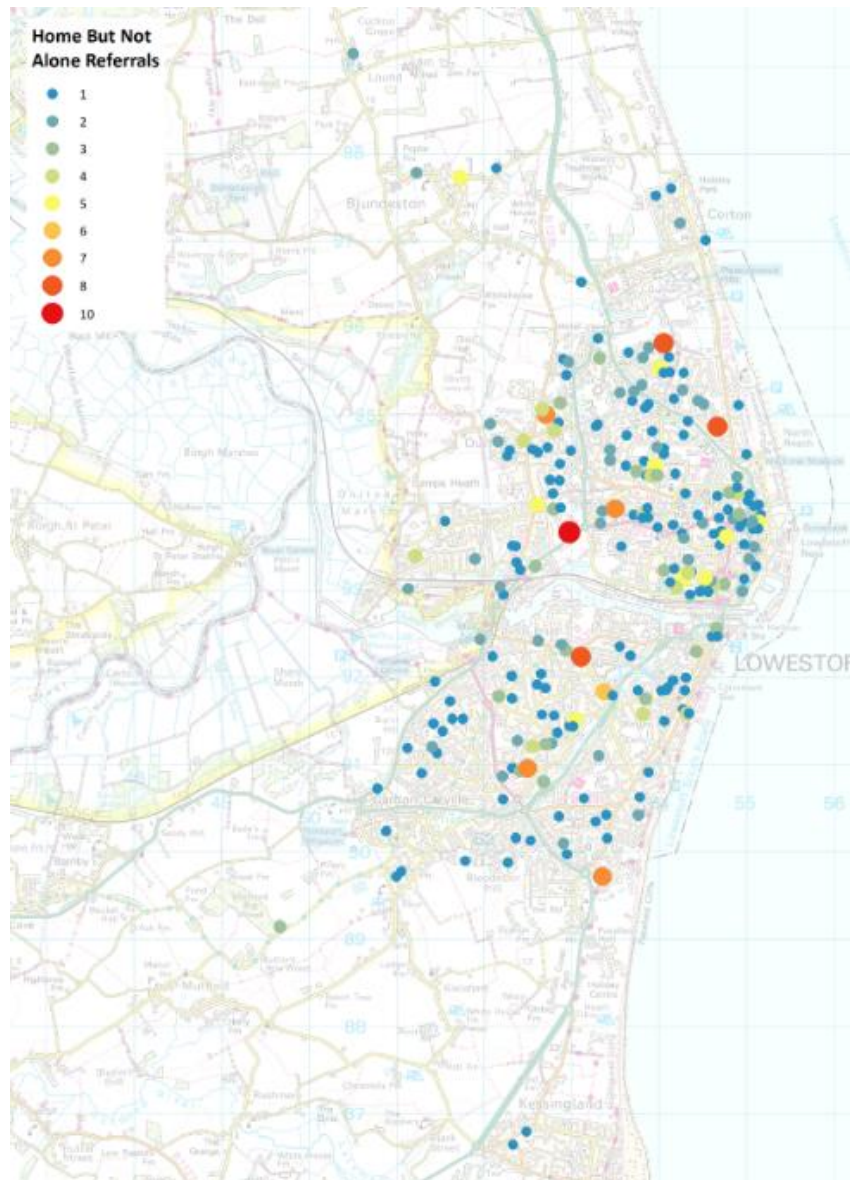
In Lowestoft, the HBNA response was led by the Communities Officer, Rachel Tucker, working alongside the Lowestoft Rising Change Manager, Phil Aves, and the Communities Support Officer Louise Thomas, plus other East Suffolk Communities Team Officers and several other ESC staff.

Between 25th March and 12th July 2020, there were **1,267 referrals** to Home But Not Alone from the Lowestoft and Northern Parishes Community Partnership area. This represents 70% of the total referrals in East Suffolk (**1,792**).

The map below shows the home location of the people using the service in the first calendar month by ESC ward. The majority (138) of the referrals during this period were from the Harbour and Normanston ward, followed by Gunton and St Margarets (84) and Oulton Broad (80):



The second map shows hot spots in terms of numbers of referrals into the service during this period and identified more specific geographical hot spot locations:



This mapping is currently being updated to cover the whole period covered by the Home But Not Alone service.

The majority of people coming through HBNA have required help with food and medicines, with a proportion saying that they were feeling lonely or isolated. Although the number of referrals has reduced significantly over the last month, the complexity of those referrals has increased, including more calls around mental ill health or complex social care needs.

We built a much closer working relationship with the Social Service Team based at Riverside and referred a number of cases on to them as well as seeking their advice on a number of other cases. We have also referred a number of people to the Solutions social prescribing service led by Citizens Advice North East Suffolk, and have carried out a number of welfare checks when we have been unable to contact the person who had been referred.

Since the lockdown began, the Communities Team has worked closely with a number of local groups who have provided vital support for people in accessing food, medication and other support – these included:

- Access Community Trust – Sam’s Café Hot Food

- Coming Together Waveney
- Feed Waveney Community
- Friends of Gunton
- Gunton Baptist Church Group
- Lowestoft Community Church Food Bank
- Oulton Churches x 3
- Pakefield Community Group
- Salvation Army South / North Lowestoft
- St Andrews Church Community Fridge
- Supporting Lowestoft

In areas of the town where no Covid-19 response groups existed, requests for help with food and medicine were fulfilled by a team of dedicated volunteers working with the Communities Team – we are incredibly grateful to them for their commitment and passion.

Befriending

The Team has set up a telephone befriending scheme and currently 146 people in this Community Partnership area are receiving weekly calls from a befriender. Our benders include Councillors, staff and other volunteers and we are looking to work with a local voluntary sector organisation to continue this service into the recovery phase and beyond.

Food

We have worked closely with the Lowestoft Community Church Food Bank, which received some early funding from ESC to enable it to buy additional stock. The Council also enabled it to move into new premises at East Point Pavilion which works much better and more safely logistically.

Access Community Trust received a Hardship Fund grant from the Council to set up a hot food delivery service in the town and the Team has identified 36 people to benefit from this service which provides two meals a day, seven days a week.

We have allocated 125 food boxes (from the county supply co-ordinated through the Collaborative Communities Board and stored at the Riverside offices) to the most clinically vulnerable who are on the national shielding list and whose delivery has failed or who needed food urgently.

Morrisons supermarket has been very generous and donated food bags to supplement the national food parcels for those who are shielding. These have also been made available to other vulnerable people in need.

Some funding through Business in the Community enabled us to use Five1 taxis to get food parcels out to people when volunteers weren't available and Lowestoft Town Council funded some Morrisons cards which our volunteers used to buy fresh produce to supplement the ambient (long life) products in the Government food boxes and enable healthier meal options.

Access to digital technology

Six Grandpads (simplified tablets) have been loaned for a year (free of charge) to Lowestoft residents to enable them to keep in contact with family and friends and ultimately to access online shopping, health consultations and a range of other services online. This is an exciting pilot aimed at reducing digital exclusion funded by East Suffolk Council.

CCG Covid Protect scheme

The Communities Team has worked with Norfolk and Waveney CCG as part of their Covid Protect scheme which supports people in managing their long-term health conditions during Covid-19. Any non-medical alerts have been forwarded to the team on a daily basis to follow up. To date, 62 alerts have been followed up by the team relating to a range of needs from food to housing adaptations and depression to hearing aid batteries.

Hardship Fund

Overall 9 groups have had Hardship Fund grants in Lowestoft, totally £8,475:

Lowestoft and Northern Parishes	Access Community Trust – Sam’s Café	£2,000
	Allsorts Support Service	£1,000
	Afghanistan & Central Asian Association	£975
	Baby Basics Lowestoft	£500
	Coming Together Waveney	£1,000
	Corton Parish Council	£500
	Feed Waveney Community	£1,200
	Supporting Lowestoft	£1,000
	Women Like Me	£300

In total,£104,667 has been allocated from the East Suffolk Hardship Fund and there is £27,787 remaining.

East Suffolk Communities Team, July 2020.

The Town Centre Master Plan.

A Mr Paul Wood gave a prestaton on the Plan to revivor the centre of Lowestoft I will sent out the links after the East Suffolk Council Proves the plan after its meeting on the 22nd of July

If you have the links please find here [Lowestoft Town Centre Masterplan brochure](#)

[Lowestoft Town Centre Masterplan brochure](#)

[Town Fund update Please find an pdf File explaining all](#)

Towns Fund Projects

1. Town Centre Innovation Axis

The town centre masterplan highlights the Innovation Axis at the northern end of London Road North as one of the 4 main areas to repurpose the town centre. These areas include the gateway arrival space to the town centre (Station Qtr), the central part of London Road North (Heart of Lowestoft) and the Historic High Street (Historic Qtr). The Innovation Axis plan focuses on creating a more flexible environment for new uses in the town centre, in particular: business, education and community facilities.

The development opportunities includes 7 key projects: public realm enhancements to PowerPark and Ness Point, proposed Marine Science Centre in the former Beales unit, repurposing of the former Tesco store for housing and community space, repurposing of the Whapload Road car park for student accommodation / offices and the repurposing the former Lowestoft Hospital site for retail, sheltered accommodation and housing.

Economic Impact	Output
Jobs created (direct/indirect)	231
No. of houses created	154
Businesses and creative enterprises either created or expanded	10

2. Kirkley Waterfront & Sustainable Urban Neighbourhood (SOLL)

To deliver an exciting new sustainable urban neighbourhood in the waterfront setting of Lake Lothing, covering the areas of Kirkley Waterfront, Western End of Lake Lothing. The project will transform the area into a vibrant, inclusive community that is integrated with adjacent areas including the Broads, Town Centre and Inner and Outer Harbour and provide much required access to new residential, employment, services and new facilities in a high quality environment.

This is the largest mixed-use development planned for Lowestoft covering approx. 64 hectares comprising of predominantly underutilised or unoccupied brownfield land, including sites in the Councils ownership. The area offers an unrivalled waterfront opportunity to open up access to the waterfront for all, to strengthen the employment use in the area and provide residential homes to a standard that will attract people to relocate to Lowestoft and take up employment across the town, including high skill job opportunities linked to the energy and marine sectors.

Economic Impact	Output
No. of houses created	3,543

Project scoring update

I will send that Sides of the presentation when I receive them from the board along with the minutes of the meeting

Ambassador Group

Momentum has gained within the town with significant infrastructure projects such as the Third Crossing and the Tidal Barrier scheme coming forward, these alongside other numerous projects and plans set out an exciting future for Lowestoft. Therefore we are creating an Ambassador Scheme to run alongside the Place Board. This will enable the community to be part of the plans going forward. This will involve a series of events and communications to stakeholders within the community who are passionate about the area and will speak up and promote Lowestoft both internally and externally. These events and communications will provide an update on all the great things that are happening, so that everyone is briefed and can promote these positive messages about the town as well as identify opportunities where they can be involved and promote Lowestoft at it's best.

They are also looking for 2 members of the Lowestoft Place Board to become Ambassadors.

AOB

Phil Aves requested from the board some financial from any members of the board for a post that Lowestoft Vision is supporting and due to a partner who is pulling their support.

I understand that the deputy clerk has send out a claim form to Phil and has asked him to fill in so the Lowestoft Town Council can have a look to see if they can help.

This ends my report Cllr Keith Patience